# RULES of the initiative "Operation Satisfied or Refunded GANDINI SIGNS THE TASTE"

#### 1. Promoter of the initiative

Gandini Antonio S.S. Orticoltura Società Agricola, Via Sant'andrea 23, 46040Guidizzolo, MN, VAT no.: IT 01874740200, henceforth for Gandini simplicity

## 2. Area of validity

**Piedmont Region** 

## 3. Recipients of the initiative

Final consumers, aged 18 years or over, resident or domiciled in Italy, who will purchase - from 12 August 2019 and until 30 September 2019 - a pack of "Gandini Signature Taste" tomatoes, marked with the Satisfied or Refunded" Guarantee Seal affixed with a special wrapper on the packaging, respecting the conditions required in this Regulations. Please note that this Initiative is valid only for End Users who are natural persons individuals and that consumers with a VAT registration number who purchase the of VAT number who purchase the product with an invoice. The following are also excluded from participation in this activity

- a. retailers of Gandini products participating in the initiative, including relatives up to the third degree;
- b. Gandini employees, including relatives up to the third degree.

## 4. Products participating in the initiative

The initiative will be valid exclusively on the purchase of tomatoes "Gandini sign the taste", whose packaging bears the Guarantee Seal "Satisfied or Reimbursed" affixed with the appropriate band. Are excluded from this other products are excluded from this initiative.

## 5. Period of validity of the initiative

To take part in the initiative, the purchase of "Gandini Signature Taste" tomatoes must be made from 12 August 2019 and no later than 30 September 2019

The registration of the purchased product, compulsory for the purposes of the claim of reimbursement under this initiative, must instead be within and no later than 5 days from the date of purchase of the product itself, as resulting from the date of the receipt. The last day for registration will therefore be 5 October 2019.

### 6. Points of sale participating in the initiative

The purchase of the products involved in the initiative can be made at all points of sale taking part in the initiative, the full list of which is available on the www.gandiniantonio.com website. It should be noted that only products purchased at points of sale participating in the initiative the initiative and listed on the website www.gandiniantonio.com will give the right to

participate in the initiative itself. Gandini assumes no responsibility in the event that the product involved in the initiative is not available at the point of sale point of sale

chosen by the consumer or in the event that the point of sale does not adhere the initiative itself.

## 7. How to participate

All consumers who have purchased tomatoes "Gandini signs the taste", whose packaging bears the Guarantee Seal "Satisfied or Reimbursed" affixed with a special band, will have the opportunity, if they are not fully satisfied with the quality of the product itself, to request a refund, provided that all the following conditions are met following conditions are met:

- a. the consumer must have purchased a pack of tomatoes "Gandini Signature Taste", marked "Satisfied or Reimbursed" affixed with a special band, distributed in Italy by Gandini, in the period between 12 August 2019 and 30 September 2019; b. the consumer must return at least 75% of the original contents original content of the purchased package to be verified in relation to the net weight of the same as stated on the label;
- c. the consumer must carefully retain the receipt of the purchase, which must be kept in excellent condition;
- d. the consumer must download online from the site www.gandiniantonio.com the form for returning the product and fill it in completely;
- e. within 5 days from the date of purchase, the date of the receipt will be the reference date, the user must go to the point of sale where he/she purchased the product at the "customer service" contact point.

## 8. Requesting a Refund

To request a refund for the product and to return it the product, the consumer must go to the point of sale where he/she purchased the product and proceed as follows:

- a. deliver to the "customer service" contact point
- the packaging with the remaining content of at least 75% of the original net weight of the original net weight;
- the purchase receipe;
- the product return and refund form completed in its entirety.
- b. The "customer service" employee will check compliance with the provisions point
- 7. above and, in the event of compliance with all the conditions, will proceed to refund the amount indicated on the receipt by retaining the amount presented in point a. above.
- c. If what was presented does not comply with the provisions of point a. above point a. above, the consumer will not receive a refund, but may send the may send the documentation directly to Gandini, at the address referred to in paragraph 1. by registered parcel R.R., which will assess the case by giving the consumer feedback within 5 days working days from the date of receipt.

#### 9. Refund terms

The refund under this promotion shall be equal to the amount paid by the consumer for the purchase of the product, as indicated on the receipt, VAT included.

#### 10.Limitations

The refund resulting from participation in this initiative is not combined - on the purchase of the same product - with other refunds and/or discounts and/or gifts deriving from other initiatives promoted by Gandini in the same period.

#### 11.Contact

For any request for information or clarification on this initiative will be available the e-mail address info@gandiniantonio.com and the telephone numbers of the OP Guidizzolo 0376 848631 and of the farm Gandini Antonio 0376 840540 (Monday to Friday from 9.30 a.m. to 1.30 p.m. and from 14.30 to 18.30). These regulations will be published for the duration of the initiative on the website www.gandiniantonio.com.

#### 12.Final notes

The personal data of participants will be processed, with and without the aid of electronic means, in full compliance with the provisions of EU Regulation 679/2016 for the purposes set out in the information notice published in the registration form. For any dispute regarding this promotional initiative the Court of Mantua will have jurisdiction. Gandini reserves the right to amend and/or modify this initiative at this initiative at any time without incurring any liability, but will will endeavour to minimise the effects on the participant in order to avoid unjustified inconvenience. Gandini reserves the right to check each application to ensure its compliance with the above terms and conditions, and to request additional information and/or supporting documents. Gandini reserves the right to exclude applications and/or participants if it suspects that the initiative has been subject to any kind of abuse or fraud. Gandini's decisions regarding this initiative are final.